

Your Privacy is Important to us

Our customers and other individuals visiting our Bank and our web site are important to Gold Country Bank. We understand that your privacy is important to you, and that you may be concerned about information you provide to us or that is generated as a result of your visit to our Bank offices or our web site. Gold Country Bank believes the confidentiality and protection of your information is one of our fundamental responsibilities. While it is necessary for us to obtain information about you in order to provide quality service and products to serve your financial needs, we know that one of our most important assets is our customer trust. Therefore, Gold Country Bank has established a comprehensive policy of protecting confidential information about you and your transactions. If you have any questions about the privacy information you are providing the Bank, information the Bank may obtain about you, how we use information provided to us, or any of our policies or products, send us an e-mail at customerservice@goldcountrynb.com or write to us at Gold Country Bank, 519 D Street, Marysville, CA 95901 or telephone us at 800-582-5503.

In this Privacy Policy Disclosure and Statement, the terms "we", "our", "us" refer to Gold Country Bank, and its affiliates. The terms "you" or "yours" refer to you; our customer. The words and phrase "non-public personal information" means personal information about you which is not available to the general public such as your: driver's license number, social security number, income, age, marital status, assets and debts, in some instances your address and telephone number, e-mail address, internet service provider, or web browser.

Categories of Information We Collect

We collect nonpublic personal information about you from the following sources:

- Information we receive from you on applications or other forms;
- Information about your transactions with us, our affiliates or others, and
- Information we receive from credit reporting agencies.

What Information We Disclose

We do not disclose any nonpublic personal information about our customers or former customers to anyone, except as permitted by law.

Service Providers/Joint Marketing

We may disclose all of the information we collect, as described above to companies that perform marketing services on our behalf or to other financial institutions with whom we have joint marketing agreements.

Sharing Information with Affiliates

Gold Country Bank is affiliated with its holding company (Gold Country Financial Services). We do not share information with our affiliates for the purpose of the affiliate marketing its products or services to you.

Our Security and Confidential of Customer Information

We restrict access to nonpublic personal information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic and procedural safeguards that comply with federal regulation to guard your nonpublic personal information.

Availability and Changes to our Privacy Policy

This Privacy Disclosure Statement is available upon request at any of our Banking offices or through our web site. In addition, you will receive a copy of our Privacy Policy Disclosure whenever you open a deposit or loan account with us or obtain a banking service as a customer. You will also receive a copy of our Privacy Policy Disclosure at least annually if you have any open accounts with us.

From time to time Gold Country Bank may make changes to this policy. Please ask one of customer service representatives if you wish to verify that you have obtained the most current edition of our Privacy Policy.

Please write to us at:
Gold Country Bank
519 D Street
Marysville, CA 95901

Or visit our website

goldcountrybank.com